

We want to offer successful and safe experiences in our spa hotel while taking care of the safety of both our customers and our staff.

Here is a compilation of Corona-time guidelines in our various services.

NB! Please do not come to our spa hotel if you have corona symptoms

WE PAY ATTENTION TO THE SERVICE AND SITUATION AS FOLLOWS IN SPA HOTEL RAUHALAHTI:

CLEANLINESS AND CLEANING

We clean our common areas more efficiently, for example lift knobs, door handles, handrails, levels, high chairs, toilets and card payment terminals are wiped several times a day.

Linen and towels are washed in the laundries where requirements of high hygiene are followed.

We have added hand-diffusion locations as well as guidelines on orthodox hand hygiene and coughing throughout our premises.

We want to secure our customers and employees health, so please don't travel if you are sick.

HOTEL RECEPTION

Sufficient distance to other guests must be taken into account at check-in and at reception.

Our reception desks use protective plexiglass.

Guests can use hand sanitizer in the reception lobby.

We hope you use contactless payment or bank-credit card instead of cash.

We wipe card payment terminals and reception desks regularly. We disinfect the key cards after each use.

SPA AND TREATMENTS

We limit the number of guests at the spa so that safety intervals are met.

Adequate distance to other customers should be taken into account when shopping at the spa. Those living in the same household can, of course, be closer to each other.

We disinfect the treatment facilities after each client. Our employees have the right to wear protective gloves and face shields.

RESTAURANTS

We follow the current Corona-time instructions issued by the authorities, e.g. number of customer seats and opening hours.

It is important to take care of good hand hygiene and to keep safety distances even when queuing and at buffet tables.

The buffet tables have splash guards, we change the pick-ups regularly and the breads are in portions.

The restaurant's checkouts have protective plexiglass.

PLAY AND EXERCISE FACILITIES

Adequate distance to other guests must be taken into account in the childrens' playroom and playground.

Adequate distance to other customers should be considered in the sports hall. We recommend to take your own rackets and balls with you during corona pandemic. There is also a disinfectant for customer use.

Adequate distance to other clients should be considered at the gym. The equipment should be cleaned after each exercise.

MEETING ROOMS

The number of people in the meeting rooms is limited so that safety intervals are met.

Conference catering is handled during the corona pandemic according to the instructions.

JÄTKÄNKÄMPPIÄ & SMOKE SAUNA

The smoke sauna is available on Tuesdays and Fridays. The traditional evenings in Jätkänkämppiä are arranged on Tuesdays. We follow the current Corona-time instructions issued by the authorities, e.g. number of customer seats and opening hours.

Welcome to Spa Hotel Rauhalahhti!