

INSTRUCTIONS FOR HOTEL QUESTS

- Don't come to the hotel if you are sick!
- Wash your hands carefully
- Cough and sneeze correctly; use a tissue or sleeve
- Leave handshakes, hugs and cheek kisses out of the greetings
- Remember to keep the safety distance when dealing with other customers and staff

We have intensified the wiping of our common areas and among other things

- lift knobs, door handles, handrails, levels, high chairs, toilet facilities and card payment terminals are wiped several times a day
- Key cards are always disinfected after use
- To avoid unnecessary room visits and contacts, we ask that you use a “cleaning requested” tab in the room if you want request your room to be cleaned
- Special precautions for safety may result delays in service, but we hope for your understanding and cooperation in this situation
- **If you suspect coronary infection:**
 - Please, stay in the room!
 - Call the central hospital's emergency, KYS 24 h, tel. 116 117, where you will find further instructions. The service is free of charge.
 - Call and inform the hotel reception about the situation, tel. +358 (0)30 608 3100

WE WISH YOU A COMFORTABLE AND SAFE STAY IN SPA HOTEL RAUHALAHTI!